



**L'BRI**  
PURE n' NATURAL

## Important Information about L'BRI Products Shipped in Winter Months

**Frozen Product:** During extremely cold winter months your products may arrive very cold or frozen. Frozen products are safe to use once they have thawed at room temperature. **Do not use artificial heat sources such as hot water, a blow dryer or microwave to accelerate thawing.** If you note any damage to the product packaging, please contact L'BRI.

**Broken Seals:** Expansion caused by freezing may cause the product seal to rupture. The ruptured seal does not affect the integrity of the product and it is safe to use. Should you feel uncomfortable using the product with a ruptured seal, please contact L'BRI for a replacement.

**Glass Bottles:** If you receive a broken glass bottle in your order, please discard the broken bottle and contact L'BRI. We will send you a replacement for the product.

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To arrange for a return or replacement of your L'BRI product, please contact Customer Service at **800-742-8828** or **support@lbri.com**.