

1. What are the dates of the December Customer Special?

The December Customer Special is available December 1–28, 2021.

2. What is the December Customer Special?

Between December 1st–28th, Customers who order \$80 or more in retail value will receive:

- ▷ 20% off one additional eligible item of their choice.
- ▷ Free Peppermint Tinted Lip Balm.
- ▷ Remember, they will also qualify for free shipping and a free sample.

3. Which items are eligible for the 20% discount?

All Holiday Collection, skincare, and body care products will be eligible to select as a 20% off item. Cosmetics and accessories (not included in the holiday collection) will be excluded.

4. Can sets and collections be selected as the additional 20% off item?

Yes, sets and collections are considered eligible for the 20% off additional item.

5. Is the December Customer Special available for Consultant orders?

This Customer Special offer is NOT available on Consultant orders.

6. How do Customers choose their 20% off item?

When a Customer order is placed during this timeframe and their order is \$80 or more, they will receive an option to select eligible items on the promotion page at 20% off. *The 20% off item will need to be claimed on the promotion page – this will not be a forced promotion.* If the checkbox is not clicked next to the promotion, it will not be included in the order. A QTY of 1 should be entered next to the item they wish to purchase at 20% off.

7. How will the 20% off item be added in the Show Module?

If the order is being placed in the Show Module, the Consultant would need to manually select “Click Here to Review Available Promotions” to add item for 20% off and to claim the free Peppermint Tinted Lip Balm.

8. How do Customers add the free Peppermint Tinted Lip Balm to their order?

The free Peppermint Tinted Lip Balm will be automatically added on the promotions page.

9. If my Customer does not want an item for 20% off, could they still receive the Tinted Lip Balm?

Yes, the Customer would need to uncheck the promotion and only the promotions selected will be added to their order.