



FAQs: Jump Start Program for New Consultants

What is Jump Start?

Jump Start is a program for new Consultants in their first 50 days.

When do new Consultants receive their rewards?

As a Consultant earns their Jump Start rewards, the reward is shipped automatically within one business day. An email will let Consultants know when the package has shipped.

Can new Consultants earn a free Starter Kit?

Yes. New Consultants who reach \$2,500 in Personal Volume in their first 50 days will receive a cash rebate on the cost of their Starter Kit and Add-On Kit (if purchased), up to \$198.

The cash rebate will be deposited in the following weekly pay.

Can new Consultants offer \$100 L'BRI product credit to new Consultants who join their team in their first 50 days?

Yes. They can offer up to four (4) \$100 L'BRI product credits to new members of their team. The \$100 product credit will be available on the new Consultant's account within one business day after signing up.

How do new Consultants know how far they are in their first 50 days?

When new Consultants log into their Business Center, they are able to see their Jump Start tracker on their Business Center dashboard. Using this tracker, new Consultants can view their Join Date and their Fabulous 50th Day. They are also able to view their progress and any rewards that have been earned.

How does the Consultant receive their \$25 product credit?

The Consultant needs to submit all five customer names in their Jump Start Tracker using the "Send 5 Free Sample Sets" button. The \$25 product credit will be issued within one business day after all five free sample submissions have been processed.

How can an Add-On Kit be purchased?

Add-On Kit options are available to purchase during the Consultant enrollment process or by calling Customer Care within 50 days of becoming a Consultant.

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Add-On Kit orders will incur an additional \$5 shipping and handling fee to ship within the contiguous United States and \$10 to ship to Alaska, Hawaii, and Puerto Rico.

What are the Add-On Kit options?

New Consultants, within their Jump Start Period, have the option to choose between one out of three Add-On Kits for a discounted price of \$99.

- Anti-Aging Kit
- Beauty Kit
- Body Care Kit

Does the Add-On Kit award volume?

No, the Add-On Kit is considered a Business Supply item that is offered at a special price.

Are there any exclusions on the Add-On Kits?

Only one Add-On Kit can be purchased per new Consultant within 50 days of becoming a Consultant.

Items included in the Add-On Kits are not eligible to be substituted, exchanged, or returned.

Have more questions?

If you have a question that isn't listed in our Jump Start FAQs, please contact the L'BRI home office at support@lbri.com or 800-742-8828.