

What is L'BRI Merch?

The L'BRI Merch site is a place to find all of your favorite L'BRI branded merchandise! We have partnered with Market USA, a leading retailer of branded items at affordable prices, to help enhance and grow your L'BRI business.

How do I shop L'BRI Merch?

Please visit LBRImerch.com to view and shop all product offerings online. Our friends from Market USA will also be joining us at Convention to provide you with an in-person shopping experience.

You can also locate this link when you log into your Business Center Resources | Business Supplies & Tools | [L'BRI Merch](https://LBRImerch.com).

How quickly will I receive my L'BRI Merch order?

Apparel purchases are customized especially for you upon submission of your order. Most are ready to ship within 2-3 weeks of order submission.

How are shipping charges determined?

Market USA strives to secure the best and most affordable shipping option for your order. Shipping and handling charges are assessed on all orders based on the merchandise total after discounts and before taxes.

Are returns accepted on my L'BRI Merch purchase?

Within 30 days of your original purchase, you may return your item to receive a refund of your purchase price (excluding shipping and handling charges) if accompanied by the original package invoice. If the package invoice is not available, you will receive a refund for the current selling price (excluding shipping and handling charges). If order qualifies for free shipping, you will be charged for shipping and handling charges for any returned items.

Within 31-60 days of your original purchase, you may return your item to receive a merchandise credit for your purchase price (excluding shipping and handling charges) if accompanied by the original package invoice. If the package invoice is not available, you will receive a merchandise credit for the current selling price (excluding shipping and handling charges). If order qualifies for free shipping, you will be charged for shipping and handling charges for any returned items.

After 60 days from your original purchase, merchandise cannot be returned. If returned after 60 days, merchandise will be sent back to you and a \$14.99 shipping and handling fee will be assessed.

NOTE: All items must be in original condition, unworn, unwashed, and unaltered.

Who should I contact if I have a question or concern about my L'BRI Merch order?

Market USA's customer support team is ready to answer your questions. Please reach out to them directly by email at LBRImerch@mymarketusa.com or by phone at 336-294-3232.