

What change is being made?

All L'BRI Credits issued on or after April 1, 2023 will be considered product-only credits, and the value of the credit will no longer be eligible to apply toward shipping and handling or tax.

Will this update affect credits received before April 1, 2023?

No, this change only affects credits issued on or after April 1. Credits issued before April 1, 2023, can still apply to shipping, handling, and tax.

Which credits will be affected by this change?

The following L'BRI Credits will be product-only:

- Host Reward Credit
- Booking Reward Credit
- Jump Start Program Credits
- Consultant Reward Credit

Which credits will not be affected by this change?

- Return Credit

How can a customer or Consultant confirm whether a credit is product-only?

The term "Product" will be included in the credit description.

For example, L'BRI Credit issued:

- **Before April 1** will read: "100.00 LBRI Host Reward Credit"
- **On or after April 1** will read: "100.00 L'BRI Host Reward **Product** Credit"

Am I able to use product-only credits toward the purchase of my Consultant supply items?

Yes, the product-only credits may be used to purchase Consultant supply items, however you will not be able to use the credit for shipping, handling or tax.

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Will the \$25 credit for new Consultants who joined in February or March be affected?

No, Consultants who joined in February or March 2023 **and** send their 5 Free Samples in their first 50 days will receive a \$25 credit that is not affected by this change.

How is this change being communicated?

Information regarding this change will be shared with all Consultants through the Weekly Buzz and reflected in any communication when credits are issued following April 1, 2023 to Consultants or customers.