

What is the cost for attending National Convention 2023 virtually?

Your registration fee is \$99 and provides live and recorded access to a portion of the programming.

Which portions of Convention will be available virtually?

Friday, July 21

General Session

9:00 a.m. – 12:00 p.m.

1:00 – 3:00 p.m.

Saturday, July 22

General Session

8:30 – 10:00 a.m.

1:30 – 3:00 p.m.

What is the deadline to sign up for the virtual Convention option?

Registration for virtual attendance **closes at 11:59 p.m. CT on Wednesday, July 19.**

We strongly recommend registering at least 1 business day prior to the close of registration to avoid any disappointment due to technical difficulties or other unanticipated issues.

I registered to attend in-person, but I can't attend. Can I transfer my registration to virtual?

Options to transfer your registration from in-person to virtual depend on the date you cancel your in-person registration:

By or before June 16

If you cancel your in-person registration by June 16, we recommend that you register again using the virtual registration process.

Between June 17-30

You will be charged \$50 for cancellation of your in-person registration and \$99 to cover the cost of virtual registration. This will result in a refund of either \$50 or \$100 depending on the cost of your in-person registration fee.

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On or after July 1

Virtual attendance and Convention replays are available for all who registered as in-person attendees. After July 1, there are no refunds for in-person registration fees, so you can simply use the instructions you've received as a full registrant.

If I won't be able to attend Convention virtually can I get a refund on my virtual registration?

No. There are no refunds available for virtual registration fees.

How do I access Convention virtually?

You will be given access to a private Facebook group where you can watch selected Convention presentations. This Facebook group will be accessible for 60 days following Convention.

Will virtual attendees receive the new products?

A \$25 product credit will awarded to Consultants who are registered as virtual attendees.

When will the \$25 new product credit be available?

The \$25 new product credit will be added to your Consultant account on Saturday, July 22, and will be available to use through August 31, 2023.

How will I know when the \$25 new product credit is available?

You will receive an email letting you know when the credit has been made available.

If I signed up for in-person attendance and changed to virtual, will I receive the \$25 product credit?

The date you changed your registration will determine what options are available to you.

If my guest signed up for in-person attendance and changed to virtual, will they receive the \$25 product credit?

The date their registration was changed will determine what options are available.

Will virtual attendees receive new catalogs?

An announcement will be made when all Consultants will be able to pre-order new catalogs.

Will virtual attendees receive a Convention t-shirt?

Yes, but t-shirts need to be ordered through registration by June 19, 2023.

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What is the cost for a Convention t-shirt?

Convention t-shirts can be ordered for an additional \$30 (\$22, plus shipping) during registration or by contacting us at registration@lbri.com by June 19, 2023.

No additional orders will be accepted for Convention t-shirts after June 19.

Will virtual attendees receive bonus trip points?

Yes, virtual attendees will receive 500 bonus trip points.

Who do I contact if I have questions about my registration?

Contact registration@lbri.com for questions about your Convention registration.