



Leadership 2024: FAQ

When is Leadership 2024?

Leadership will take place February 1 – 3, 2024 (Thursday, February 1 will be training for Executive Managers and above during the day, followed by a fun, evening Meet and Greet for all attendees...more details to come!)

Who is eligible to attend Leadership 2024?

Those who have achieved (or are working to earn) the title of Senior Consultant or above by January 1, 2024 are eligible to attend. If you want to attend Leadership, we encourage all consultants to register now, prior to January 1, and if qualifications aren't met, you can adjust your registration at that time (subject to cancellation/refund policy in FAQ).

Where will Leadership 2024 be held?

Escape the cold winter and join us in warm, sunny Tempe, Arizona at the [Tempe Mission Palms hotel](#), a Destination by Hyatt property!

The beautiful AAA Four Diamond rated hotel, with its serene modern Southwestern décor, is located in downtown Tempe, in the heart of the Mill Avenue District where you can walk to over 100 shops, restaurants, and galleries.

How do I book my hotel room? Is there a special L'BRI room rate?

We have negotiated a reduced nightly rate of \$249 + reduced Nightly Destination Fee of \$9.95 (plus tax) for our L'BRI Leadership attendees. Should you wish to extend your stay, this rate is also available 3 days pre/post subject to availability.

You may choose a room with a king bed or 2 double beds, based on availability. *Please note that the hotel does not have any rooms with queen beds.* Our special rate applies for 1 - 4 guests per room.

Rooms include coffee maker, mini fridge, hair dryer, flat screen TV, iron and ironing board.

The nightly destination fee includes:

- Use of Airport Shuttle (Phoenix Sky Harbor International Airport)
- Valet or Self-Parking
- In-room coffee or tea service
- Premium High-Speed Wireless Internet
- Local and 1-800 Telephone Calls
- Fitness Center
- USA Today Newspaper
- Pool Side Cabana Use - based on availability
- Electric Car Charging Station

Please click [here](#) to book your room. The deadline to book your room is January 10, 2024 but we recommend booking as soon as possible to secure your spot.

What is the cancellation and deposit policy for Tempe Mission Palms?

The hotel requires a credit card at the time of booking. You must cancel at least 48 hours prior to arrival to avoid a one night's room and tax to your card. Credit card deposit and photo ID are required to check-in.

Which airport should I select for arrival?

Please plan to fly into Phoenix Sky Harbor (PHX) to take advantage of the airport transportation included in the Nightly Destination Fee. The hotel is located approximately 4 miles from the airport.

How do I get to the hotel from Phoenix Sky Harbor airport?

The Nightly Destination Fee (reduced rate of \$9.95 per room, per night) includes shuttle transportation to and from Phoenix Sky Harbor airport between 5:30 AM – 10:00 PM.

To the hotel: When you arrive at baggage claim and have baggage in hand, please call the hotel at (480)894-1400. The operator will direct you to the proper curb-side location for your terminal, and advise you of the estimated pick-up time.

To the airport: The airport shuttle runs on an "as-needed" basis, leaving every 30 minutes, on the hour and half hour. Reservations are not required and are not able to be pre-scheduled. Please allow adequate time to ensure you are on time for your departure flight.

What if I am driving to Leadership 2024?

Tempe Mission Palms is located at 60 E. 5th Street, Tempe, AZ 85281. If you are a registered guest at the hotel, both valet and self-parking are complimentary. If you are commuting to the event daily, self-parking will be complimentary by requesting a L'BRI Leadership Parking Pass at the front desk.

When is Check-In and Check-Out at the Tempe Mission Palms?

Check-in time is at 3:00PM. Check-out time is at 12:00PM.

What amenities are available at the hotel?

With average early February temperatures ranging from 65 – 70 degrees, you'll want to take advantage of the heated rooftop pool and two jacuzzi spas. You can also enjoy the sun in the beautiful courtyard at the Tempe Mission Palms.



Are there any fitness activities close to the hotel?

For those who like to exercise indoors, be sure to visit the on-site Fitness Center with cardiovascular equipment by Precor and Matrix, strength training machines, and free weights. For an outdoor experience, plan to check out Hayden Butte, also known as "A" Mountain. At the top of the mountain, you'll see beautiful views of the Valley of the Sun – just a 20-minute hike from the front doors of the hotel!



How can I find out more about the restaurants within walking distance of Tempe Mission Palms?

There are many wonderful dining options just steps from the hotel. Click [here](#) for a list of restaurants with walking directions.

When is the deadline to register for Leadership 2024?

January 3, 2024

If I need to cancel my registration, will I receive a refund?

Cancellation requests prior to December 1, 2023 will receive a full refund. Cancellation requests from December 2, 2023 – January 3, 2024 will receive a refund minus \$50 cancellation fee. Any cancellations made after January 3, 2024 are not eligible for a refund.

Will Leadership 2024 have a virtual option for those who are unable to travel?

The content for this event is not yet finalized, however, this event will be very interactive in terms of training, breakout sessions and group activities and therefore providing a live stream is not currently planned.

May I bring a guest to Leadership 2024?

While you may wish to travel with a spouse, family member, or friend, only the registered L'BRI Consultant will be allowed to attend meetings, trainings, meals, and any company sponsored activities.

CHILD POLICY: L'BRI Leadership 2024 is considered a business event, therefore, children under the age of 18 are not permitted to attend. This includes any aspect of the event, including General Sessions, breakout training, and meal functions.

-In order to accommodate nursing mothers, nursing infants 12 months and under are allowed at the event. Please keep in mind that bringing an infant to Leadership is a personal choice and should be carefully considered.

-During General Session, workshops and meals infants must be carried in arms or secured in a front baby carrier, stroller or car seat. Infants who are walking should not be allowed to walk around to ensure their safety. Childcare is not provided onsite during the event, and L'BRI staff are unable to assist in any way with temporary childcare during the event.

-You may consider bringing a caregiver (e.g., spouse, grandparent, aunt, nanny) to assist you outside of the event and minimize any potential distractions so that you, as well as other Consultants, can enjoy the experience and value of Leadership.