

## FAQs: Holiday Helper 2023 Join Offer

#### What are the dates of the Holiday Helper 2023 Join Offer?

The Holiday Helper 2023 Join Offer is available from September 19 – October 31, 2023.

#### What are the details of the Holiday Helper 2023 Join Offer?

New Consultants who join September 19- October 31, 2023, can select the Holiday Helper as their enrollment option for just \$10 plus tax and receive a Holiday Gift Bag. Plus, ten Free Sample Sets to send, including a Holiday Sample Set option.

#### What is included in the Holiday Helper enrollment option?

- Aloe Moisturizing Gloves
- 10 L'BRI Product Samples (2 of each)
  - o Citrus Medley Hand & Body Lotion
  - Citrus Medley Liquid Hand Soap
  - Rejuvenating Facial Peel
  - Men's Hand & Body Lotion
  - o Cucumber Body Wash
- 10 Holiday Collection Brochures
- L'BRI Fall/Winter 2023 Catalog
- Organza Bag

#### When will the Holiday Helper and Holiday Sample Set orders ship?

Holiday Helper enrollment orders and Holiday Sample Sets will be held for delivery until Tuesday, September 26, when the Holiday Collection is launched to Consultants.

Be sure to join Learn to Earn LIVE in the Consultant Forum on September 26 at 7:30 p.m. CT to see the Holiday Collection reveal.

### What is included in the free Holiday Sample Set option?

- Holiday Collection Brochure
- Sample Citrus Medley Hand & Body Lotion
- Sample Citrus Medley Liquid Hand Soap
- Sample Rejuvenating Facial Peel
- Men's Hand & Body Lotion
- Sample Cucumber Body Wash

#### Can Holiday Helpers purchase one of our two Starter Kits after they join?

Yes, a Holiday Helper may purchase one of our two Starter Kits within 50 days of becoming a Consultant by calling Customer Care.

#### Can Holiday Helpers purchase an Add-On Kit?

Yes, Add-On Kit options are available to purchase during the Consultant enrollment process or by calling Customer Care within 50 days of becoming a Consultant. Add-On Kits will incur an additional \$10 shipping and handling fee.

#### Are Holiday Helpers eligible for the Jump Start program?

Yes, Holiday Helpers receive all the same benefits as New Consultants, including our Jump Start program.

## Will all new Consultants who join during this promotion receive ten Free Sample submissions?

Yes, all new Consultants who join September 19 – October 31, 2023, will receive up to ten Free Sample submissions to send, regardless of which Stater Kit option is selected during enrollment.

#### How are the ten Free Sample Sets processed?

The Consultant can submit up to ten customer names to receive a Free Sample Set in their Jump Start Tracker by using the "Send 5 Free Samples" button in their first 50 days. Ten Free Sample Submissions can be processed even though the button only states five.

# Will there be an additional \$25 Product Credit that can be earned for sending ten Free Sample Sets instead of five?

No, only one \$25 Product Credit will be issued for sending five free sample submissions. This credit will be issued within one business day after five free sample submissions have been processed. An additional \$25 Product Credit does not get issued if all ten free sample submissions are processed.

#### Will the Holiday Sample Set option be available through Sampling Made Easy?

No, the Holiday Sample Set is exclusively available in the New Consultant Free Sample Set cart for Consultants in their first 50 days.

### Are there any exclusions for this offer?

Holiday Helper enrollments are limited to the first 500 people who enroll between September 19-October 31, 2023.

Items included in the Holiday Gift Bag are not eligible to be substituted, exchanged, or returned.